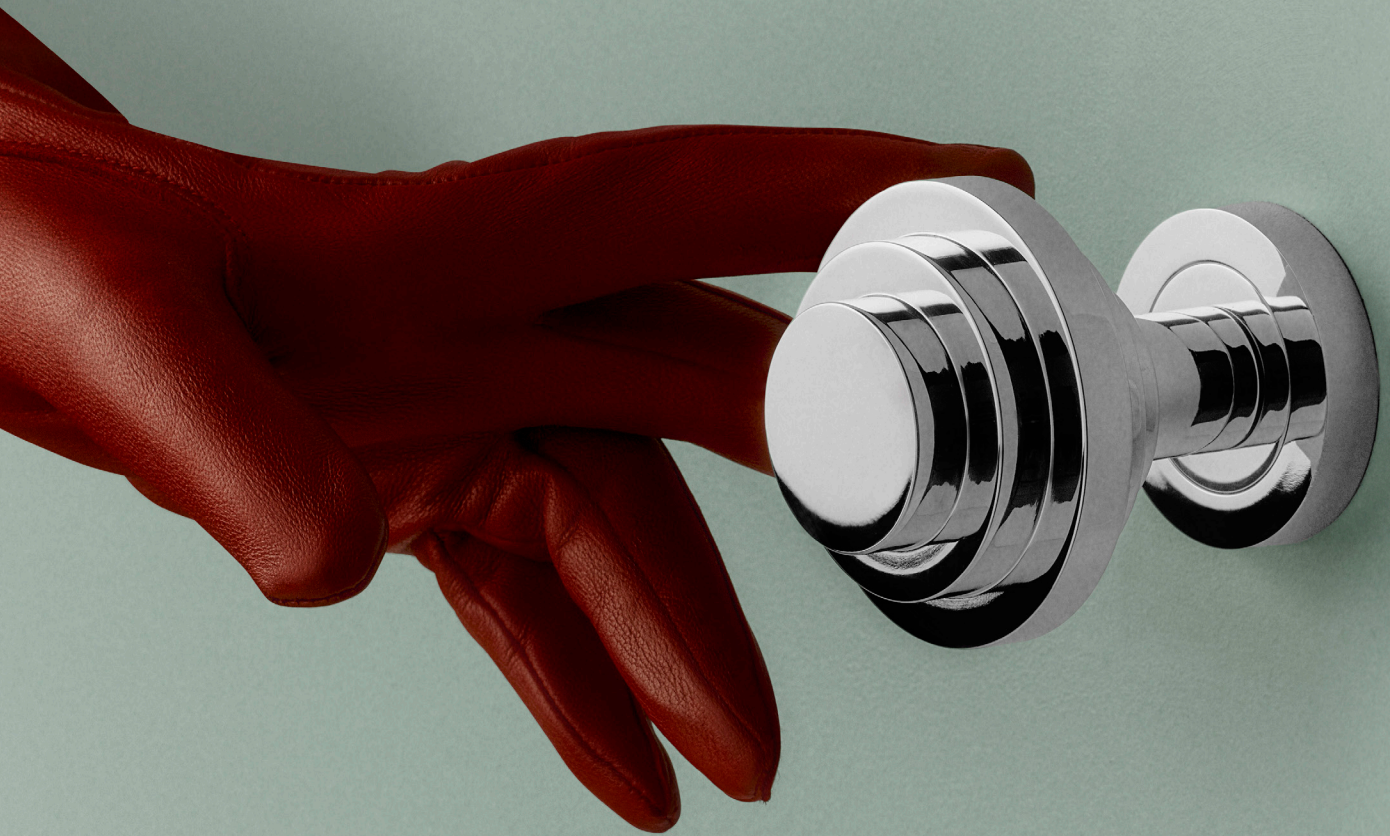


Bankston

Sans-Arc



## Finish Care Guide

How to care for your door hardware



## Finish Care Information & FAQs

### How do I best care for my Sans-Arc Super Collection products?

All Super Collection products should be cleaned with a damp soft cloth and dried with a soft cloth immediately.

### What materials are the Sans-Arc Super Collection range made from?

All products in the Sans-Arc Super Collection are crafted from solid forged brass.

### What finishes are offered in the Sans-Arc Super Collection?

The Super Collection is available in five finishes: Polished Chrome (plated), Smooth Nickel (plated), Nero (semi-gloss powdercoat), Brushed Champagne (lacquered), Champagne PVD (PVD) and Neutralis (semi-gloss powdercoat).

### Are the Sans-Arc Super Collection finishes 'living' finishes?

The finishes in the Super Collection are permanent and created using plating, lacquering, and powder coating techniques. Although all finishes are durable, some are more resilient than others. For sustained original appearance, we suggest opting for the Polished Chrome or Champagne PVD finish.

### What is the warranty on my finishes?

Warranty covers any defects to our door furniture products (door levers, door knobs, pull handles, locks and latches) and any defects to a limited range of our finishes:

- Polished Chrome
- Champagne PVD

If a Warranty Product does not meet our high-quality guarantee as outlined in this warranty, we will, at our sole discretion, replace (or replace with the nearest matching product if the original Warranty Product has been discontinued), repair or refund the cost of the faulty Warranty Product, provided that your claim satisfies the conditions and requirements of this warranty.

View our Door Furniture Warranty Policy here:



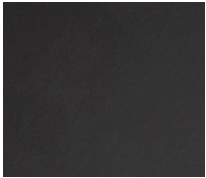
### Who should I contact if I have questions about my finishes?

The Southern Design Group Customer Service Team support our customer base of distributors, builders, architects and designers. We welcome queries from members of the public through our websites and provide phone assistance.

Contact us at [info@bankston.com](mailto:info@bankston.com)

## Finish Range

---



### Nero

Diverse in its application, Nero defies trends, adding depth and intensity to any project. Whether trying to achieve a bold colour contrast or impart an aura of luxury, Nero can instantly transform a space. This finish is both durable and highly aesthetic.

**Care:** To maintain this finish, clean regularly with a soft damp cloth and be sure to keep dry.

**Caution:** It's very durable – be sure not scratch or chip, or this will reveal the brass.

---



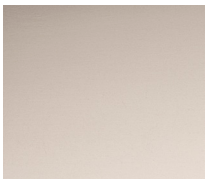
### Polished Chrome

Polished Chrome provides a clean and lustrous look, and is as diverse as it is enduring. Chrome exudes an aura of strength and assurance, providing spaces with a sense of conviction and luxury. Polished Chrome is a very durable finish and is covered by a lifetime guarantee against corrosion.

**Care:** Requires occasional cleaning with a soft dry cloth to maintain its brightness and clarity.

**Caution:** Highly durable finish.

---



### Smooth Nickel

Soft to the touch yet stark in its industrial aesthetic, Smooth Nickel is a truly unique and distinctive finish. To achieve this finish, nickel-plated forged brass is very lightly finished, before being plated with Smooth Nickel and coated in satin lacquer. The result is a sleek and commanding finish that invites touch. Eye-catching in its distinction, Smooth Nickel sits as comfortably among lush timber as it does harsh concrete.

**Care:** Clean it regularly with a damp soft cloth and be sure to keep it dry.

**Caution:** Whilst this finish has a lacquer layer applied, if this becomes damaged, the pearl nickel layer underneath is still very durable.

---



### Brushed Champagne\*

Bankston's Brushed Champagne finish combines the beauty of Polished Brass with the modernity of Brushed Chrome. To achieve this durable finish, a forged brass product is lightly finished on a polishing wheel before a clear satin lacquer is applied to protect the surface and maintain the finished appearance.

Brushed Champagne can be effortlessly paired with your other kitchen and bathroom fittings for a seamless look. The ultimate in urban luxury, make a statement with Brushed Champagne.

**Care:** To maintain this finish, clean regularly with a soft damp cloth and be sure to keep dry.

**Caution:** Take care to not damage the lacquer layer, as once this occurs the product will begin to tarnish. Satin lacquer is not as strong as gloss lacquer, so it's more easily damaged. This finish is referred to as a sensitive finish.

\*Available in Australia and NZ only.

## Finish Range (Cont.)

---



### Champagne PVD

Champagne PVD combines resilience with a contemporary edge, suitable for both interior and exterior applications. Designed to withstand coastal elements and humidity, its endurance is assured with a lifetime guarantee against corrosion. The tone, a nuanced soft gold, offers a modern alternative to classic gold, enhancing environments with a warm, luxurious glow.

**Care:** Clean it regularly with a damp soft cloth.

**Caution:** Highly durable finish.

---



### Neutralis

Neutralis is a contemporary cooler white finish that can either blend subtly to create a clean minimalist look on a neutral door or a bold statement when used on contrasting doors. This finish is achieved through a UV stabilised powder coating resulting in a strong durable finish that is also easy to clean; a common problem amongst other white finishes.

**Care:** To maintain this finish, clean regularly with a soft damp cloth and be sure to keep dry.

**Caution:** It's very durable – be sure not scratch or chip, or this will reveal the brass.

**Australia**

14-16 Stepney Street  
Stepney, South Australia 5069  
**P:** +61 (0)8 8362 1133

**New Zealand**

**P:** +64 (0)6 359 0008

**[southerndesigngroup.com](http://southerndesigngroup.com)**